



Life Sciences and Facility Management

**Welcome
guide for
incoming
students**

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Welcome to the ZHAW – Grüezi!

Grüezi is Swiss-German, the spoken language in our part of Switzerland, and is used as a greeting. In the name of the Zurich University of Applied Sciences, and especially on behalf of the School of Life Sciences and Facility Management, we would like to say Grüezi and extend a warm welcome to you.

This welcome guide has been compiled to make you feel at home. It will help give you a good start and answer a lot of questions concerning the ZHAW and your time in Switzerland.

We are certain you will have an inspiring and memorable exchange here in Wädenswil. Both the staff and the students of the School of Life Sciences and Facility Management will help you to make the most of it.

We wish you a very pleasant stay in the land of chocolate, mountains and cheese!

Your International Relations Office (IRO) Team



Switzerland

Good to know

Switzerland may be small but, linguistically and geographically speaking, it is very diverse. There are four official languages and regions ranging from high alpine, with several mountains over 4000 metres, to a Mediterranean climate zone in the south.

Switzerland has approximately 8 million inhabitants and is located in the centre of Europe, bordered by Germany, France, Italy, Austria, and Liechtenstein. The variety of its neighbours is reflected in the diversity of its culture. Switzerland's four national languages are German, French, Italian, and Romansh, with English being widely spoken, especially in the bigger cities. The official name of Switzerland is 'Swiss Confederation', internationally abbreviated as CH. Switzerland is a representative democracy and is made up of 26 cantons. The capital city is Berne, which is located in the western part of the country. The currency of Switzerland is the Swiss Franc (CHF).

Studying at the ZHAW

The ZHAW is one of the leading Swiss Universities of Applied Sciences. Its activities include teaching, research, training and services – all close to practice while solidly grounded in science. Graduates of the ZHAW can apply their knowledge in challenging professional fields and are in demand for positions of responsibility.

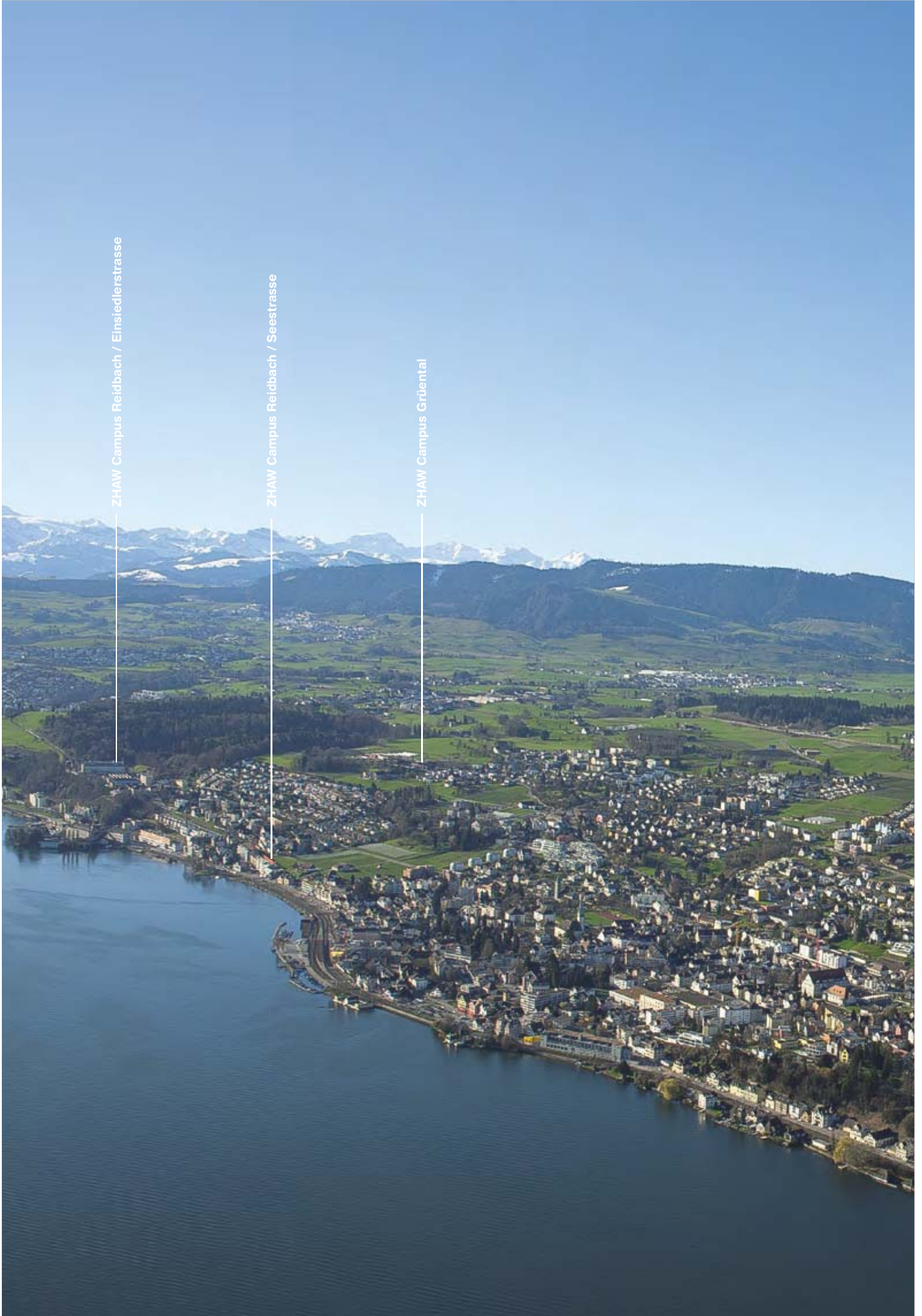
Research & development at the ZHAW is oriented to key social challenges, with a focus on energy and social integration. The ZHAW is well established regionally, with locations in Winterthur, Zurich and Wädenswil, and cooperates with both national and international partners. It has eight Schools: Architecture, Design and Construction Engineering, Health, Applied Linguistics, Life Sciences and Facility Management, Applied Psychology, Social Work, and Management and Law.

The School of Life Sciences and Facility Management (LSFM) at Wädenswil is one of the leading centres of expertise for food, health, society and the environment. Its researchers are actively involved in international networks in these fields and frequently participate in EU projects. Exchange students from all around the world profit from its attractive study programmes and summer schools.

ZHAW Campus Reidbach / Einstädlerstrasse

ZHAW Campus Reidbach / Seestrasse

ZHAW Campus Grüental



Campus Reidbach

RA / RQ

By public transport

- from Zurich airport: train IR Interregio, IC or ICN Intercity to Zurich main station
- from Zurich main station (Zurich HB): train S2, S8, S25 or RE (regional train to Chur) / timetable see www.sbb.ch
- from Wädenswil train station : bus line 123, 126, 150 + 160 to Campus Grüental / bus line 125, 129 to Campus Reidbach (to building RA 10 min walk from train station)

Assembly point
Wädenswil train station
10 min walk

Mailing address:

Zurich University of Applied Sciences

Life Sciences and Facility Management
Grüentalstrasse 14, P.O. Box
8820 Wädenswil / Switzerland

Tel. +41 58 934 50 00

Fax +41 58 934 50 01

www.zhaw.ch/lsfm

info.lsfm@zhaw.ch

By car

To Campus Grüental (building GA):

- Satnav: Grüentalstrasse 14, 8820 Wädenswil
- Take the A3 motorway from Zurich towards Chur, exit Wädenswil

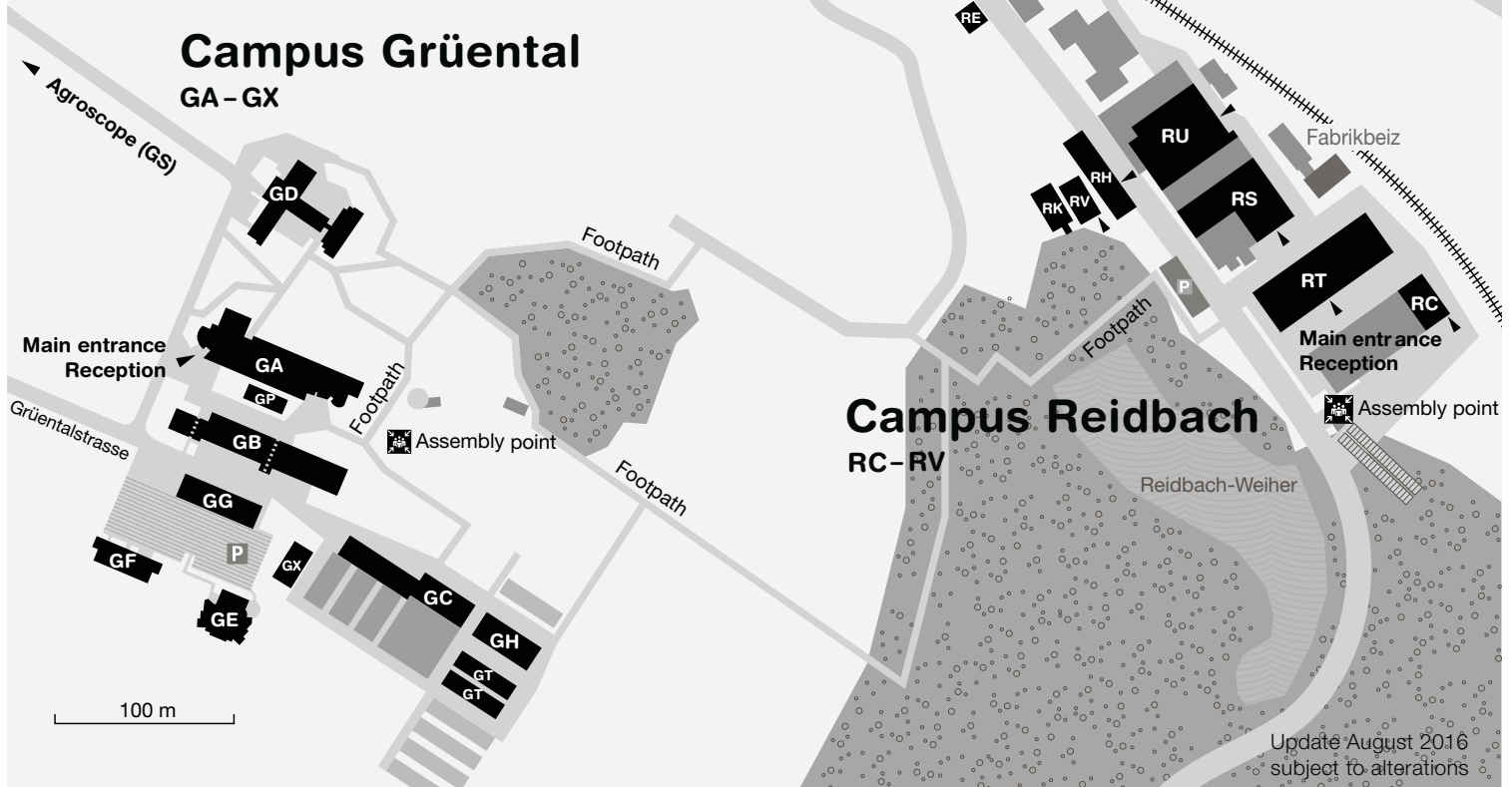
To Campus Reidbach (building RT + RA):

- Satnav: Einsiedlerstrasse 31, 8820 Wädenswil (building RT), Seestrasse 55, 8820 Wädenswil (building RA)
- Take the A3 motorway from Zurich towards Chur, exit Richterswil

Note: Parking space at Campus Grüental and Campus Reidbach is limited (central parking meter). No parking at building RA (parking at the train station, 10 min walk to RA)

Campus Grüental

GA - GX



Update August 2016
subject to alterations

GA Main Building Reception Grüental	GG Underground Car Park West
GB Technology	GH Underground Car Park East
GC Horticulture	GP Pavilion
GD Student Cafeteria Grüental	GS Schloss (Agroscope)
GE Library	GT Cultivation and Storage
GF Day Care, Offices	GX Pavilion (Strickhof)
	P Central Parking Meter
	RA Building ZHAW, Seestrasse 55
	RC Trade Hall, Einsiedlerstrasse 31a

RE Offices, Einsiedlerstrasse 25
RH Factory Building, Einsiedlerstrasse 34
RK Old Canteen, Einsiedlerstrasse 32
RS Upper Shed Hall, Einsiedlerstrasse 29
RT Main Building Reception Reidbach, Einsiedlerstr. 31 Student Cafeteria Vista (5 th floor), Einsiedlerstrasse 31
RU Lower Shed Hall, Einsiedlerstrasse 29
RV Lecture Hall, Einsiedlerstrasse 34a
RQ ASVZ Gym, Einsiedlerstrasse 6

International Relations Office (IRO)

Your contacts

The International Relations Office (IRO) at the ZHAW LSFM is the first point of contact for all questions about a study exchange. We advise and support students and staff who are planning to spend time abroad, and mentor foreign students and guests. We coordinate and maintain over 85 university partnerships in Europe and the rest of the world. The International Relations Office is situated in the main building on Campus Grüental (room GA 214).

If you don't find the information you are looking for in this brochure, just contact the IRO-team, who will be pleased to help you.

Further information can also be found on the ZHAW website:

www.zhaw.ch/en/lsvm/study/international/



Cornelia Soland
Manager, International Relations Office IRO
Institutional Coordinator

cornelia.soland@zhaw.ch
041 (0)58 934 5979 (Office hours: MON – THURS)



Jacqueline Eibert Metzen
Student Exchange Coordinator, International Relations Office IRO

jacqueline.eibertmetzen@zhaw.ch
041 (0)58 934 5442 (Office hours: TUES + THURS)

Important dates

	Fall semester	Spring semester
Nomination and application deadline for incoming students	30 April	31 October
Academic calendar	Monday CW* 38 - CW 51	Monday CW 8 - CW 23
Welcome Morning	First Monday of the semester (CW 38)	First Monday of the semester (CW 8)
Exam period	CW 3 - CW 5	CW 24 - CW 26
Holiday break	CW 52 - CW 2	CW 30 - CW 37

* CW = Calendar week

Study programmes

Bachelor's degrees

Learn for the future: a Bachelor's degree in Biotechnology, Chemistry, Food Technology, Natural Resource Sciences (Environmental Engineering) or Facility Management provides current, in-depth knowledge in the fields of nutrition, health, society and the environment. The degree programmes provide practically-oriented knowledge, general education and training in working methods, and lead to a professionally recognised qualification (programmes in German only).

English study programme

The Institute of Natural Resource Sciences in Wädenswil offers a study programme in English in the spring semester each year. As part of the Bachelor's degree programme students can complete courses in a range of subjects, worth a total of 46 credits (ECTS). You can find a detailed description of these courses on the website. For more information and module descriptions go to www.zhaw.ch/en/lsfm/study/bachelor

Master's degrees

The ZHAW in Wädenswil has two Master's degree programmes, in Life Sciences and in Facility Management. The Master of Sciences (MSc) in Life Sciences includes four different specialisations: Pharmaceutical Biotechnology, Chemistry for the Life Sciences, Food and Beverage Innovation, and Natural Resource Sciences. The Master of Science (MSc) in Facility Management enables you to find key managerial and research posts in FM.

Master of Science (MSc) in Life Sciences

In this bilingual Master of Sciences degree programme you study at the cutting edge of science with strong awareness of society's needs. You become a sought-after professional with leadership potential, whose Master's thesis contributes to meeting the challenges of our time.

For more information and module descriptions go to www.zhaw.ch/lsfm/master-lifesciences/en

Master of Science (MSc) in Facility Management

The Master of Science (MSc) in Facility Management deals with methodological, technological and managerial issues in FM and is taught entirely in English. It enables students to deepen their scientific understanding and provides practical awareness of this interdisciplinary management field.

This internationally-oriented consecutive Master of Science in Facility Management addresses current issues and dynamic challenges in Facility Management from a scientific perspective. The study programme is based on the holistic model described in the European FM standards. It teaches students to carry out applied research and to adapt the FM model to individual business situations. It is also open to applicants with degrees in FM-related subjects such as architecture, construction engineering, business management, building services engineering or hospitality.

The ZHAW is the only university in Switzerland that offers a Master of Science degree programme in Facility Management.

For more information and module descriptions go to

www.zhaw.ch/en/lsfm/study/master/master-of-science-in-facility-management/



Exchange programmes

Unique experience

A semester abroad at the ZHAW LSFM will enrich your studies with a unique and memorable experience. Not only do you acquire specific knowledge and improve your language skills, but you also have the opportunity to get to know the Swiss and their culture. Spending time abroad enhances and consolidates your intercultural competence while giving you an important advantage for your future career.

Swiss-European Mobility Programme (SEMP) – ex Erasmus

The Swiss-European Mobility Programme (SEMP) is Switzerland's interim solution for the Erasmus+ programme. It provides funding to support mobility and partnership projects on an interim basis. This funding provides financial support to both outgoing and incoming students and staff.

SEMP grants

SEMP grants are paid out in two instalments. The first amount (2/3) is paid within four weeks of your starting the exchange semester and the International Relations Office at Wädenswil having received all the required SEMP documents. The remaining amount (1/3) follows after the IRO has received your SEMP Final Report. This payment is transferred to your personal bank account.

Would you like to write your thesis here?

If your German skills are not at the level required to take our courses/modules taught in German, another exchange option to consider is writing or completing your Bachelor's or Master's Thesis in English at our institution. For this, you would need to find a supervisor yourself or send your CV to the IRO at the ZHAW LSFM and let us take the matter further. You would then have to set up a 'Learning Agreement for Traineeship' (TA), which details the programme for the study period, its duration, the tasks included, the skills and competences to be acquired, and the commitments of the parties involved.



Incoming students 2015

Free Movers

If your university is not a partner institution of the ZHAW LSFM, you can apply as a 'Free Mover'. Free Movers can enrol for one or two semesters at the ZHAW with tuition fees of CHF 720 per semester. Free Movers must meet the same language and academic requirements as other exchange students in order to be admitted. As all other incoming students, Free Movers need to register with the International Relations Office (IRO) and submit all necessary registration documents. Admission of Free Movers is decided on an individual basis.

From outside Europe

The ZHAW LSFM welcomes students from around the world and maintains bilateral agreements with partner institutions in various countries. Incoming exchange students from partner institutions from outside Europe can study for one or two semesters without paying tuition fees if the home institution has a bilateral agreement with the ZHAW LSFM.

Nomination

SEMP incoming students must be nominated by their home university as a first step, and also have to send in the application form by the deadline.

Language requirements

At the ZHAW LSFM, courses are taught in German and, in specific programmes, in English. To successfully secure a place of study at the ZHAW LSFM, incoming exchange students should ensure they fulfil the language requirements. The recommended level is B1/B2 for Bachelor's students and B2+ for Master's students. The international coordinator at your home university is responsible for confirming your ability in the language(s) required.

Application process

On the English website of the ZHAW LSFM you will be guided through the application process. All exchange programmes and agreements are listed. Please follow the instructions.

German language courses

Getting in touch with local culture and people is an essential part of the exchange experience. To facilitate this, the ZHAW LSFM offers free German language courses to incoming exchange students (2 ECTS).

Transcript of Records (ToR)

The European Credit Transfer and Accumulation System ECTS facilitates international mobility. It enables students to study abroad and earn full academic credit for their degrees at their home universities.

At the end of the exchange semester, incoming students receive an official Transcript of Records (ToR), issued by the International Relations Office no later than five to six weeks after the exam period has finished at the ZHAW LSFM. The ToR contains the number of ECTS credits awarded and the grade for each course attended. One ECTS credit is equivalent to 30 hours of study.

Visa and residence permit

The visa requirements for exchange studies vary, depending on a student's citizenship. As visa application takes time, it is essential that incoming exchange students start the application process at an early stage. Please contact the Swiss Embassy or Consulate in your country immediately after you receive the Letter of Acceptance/Invitation Letter from the ZHAW LSFM International Relations Office.

Personal health and accident insurance

It is a legal requirement that everyone resident in Switzerland has health and accident insurance. This basic insurance requirement applies to each person who spends more than 3 months in the country. Before you come here, please verify with your insurance provider that you have health and accident insurance for the duration of your stay in Switzerland. If you are able to provide evidence of this, you will not be required to take out additional insurance in Switzerland.

You will be obliged to bring your European Health Insurance Card (EHIC) with you, together with a copy of it. For more information, please read the 'Insurance and Liability Fact Sheet' at www.zhaw.ch/en/lsfm/study/international/incoming-visiting-students/ (go to Registration and leaflets)

Personal liability insurance provides worldwide cover in most cases. Although it is not a condition for staying in Switzerland, we recommend that all students take out personal liability insurance.

Housing

As the ZHAW does not have its own student accommodation, please apply as soon as possible to the WOKO Student Housing Cooperative Zurich (www.woko.ch) if you need accommodation. They rent out fully-furnished rooms in Wädenswil and in the neighboring communities.

Suitable places to live, including flats for students at affordable prices, can also be found on our website:

www.zhaw.ch/en/lsfm/study/studiweb/marketplace/
Rooms vacated by outgoing students may also be shown on this website.

Campus Card

Your Campus Card is much more than a simple student ID card. It has a number of different functions: identification, access control, cashless payment for food and beverages in the campus area, and use of the copying machines. As a student, the Campus Card also confirms that you are a member of the Academic Sports Association Zurich (ASVZ, see page 20) and serves as your library ID. Your personal Campus Card will be issued at the Welcome Morning organized by the IRO. Should you be unable to



attend this event, please inform the IRO, who will make alternative arrangements for you to obtain your Campus Card.

Welcome Morning

On the first Monday morning of each semester, the IRO organizes a Welcome Morning for all incoming students. Students receive important information about the ZHAW, their studies and living in Switzerland, and are issued with the Campus Card and ZHAW login data. There is an opportunity to ask questions and the chance to get to know other incoming students.

Please let the ZHAW IRO know if your arrival is delayed. Please also inform your 'buddy' if applicable.

Login data

At the Welcome Morning you will receive login instructions for your personal user account. This contains your personal e-mail address, user-name, password and information on how to access the internet/intranet. The campus WiFi enables you to use the computer infrastructure and other ZHAW programs such as Moodle and EventoWeb. The user account is valid as long as you are enrolled at the ZHAW. When using

the infrastructure, you are required to adhere to the regulations and directives on the handling of IT resources at the ZHAW. Please note that with your initial login you automatically confirm your agreement to these regulations and directives.

Catering services – canteens

The Grüental (GD building) and Reidbach (RT building) canteens are open to the public, and have seating for 400 people. They provide a daily selection of set meals and snacks and a take-away service – all at student-friendly prices! Note: Microwaves are available for those who prefer to bring their own food.

Laptop problems

It is important that the correct operating system is installed on your notebook and is working properly. Our Notebook Support Team (a team of students) will be pleased to assist you with any problems arising. See the consulting hours on the ZHAW LSFM Moodle platform.

Any issues which cannot be resolved by the Notebook Support Team can also be referred directly to our ZHAW Service Desk.

Phone: 058 934 6677

E-mail: servicedesk@zhaw.ch



Library

The ZHAW Library in Wädenswil is a specialised library focussing on natural and life sciences as well as on facility management. It provides students and researchers with a place to work, study and conduct literature searches. The library includes monographs, specialist journals, electronic and audio-visual media, and maps. Most items can be borrowed. See ZHAW LSFM website for the regular opening hours.

ASVZ (Academic Sports Association Zurich)

The Academic Sports Association Zurich (ASVZ) offers an extensive programme of sports activities. ZHAW students are automatically entitled to take part in these activities (the ZHAW Campus Card provides membership) and benefit from free training sessions or low-price courses in over 80 different sports. At the Campus Reidbach RA building (Einsiedlerstrasse 6, Wädenswil) the ASVZ has a fitness and cardio centre for individual training.

Opening hours: Monday – Friday 6.30 – 21.45

Note: The building cannot be entered after 22.00.

Details and online schedule: www.asvz.ch
(select your location)

ZHAW Student Association

The VSZHAW is the ZHAW Student Association. It represents the interests of all students in relation to external organizations, the ZHAW and its lecturers. In addition, the VSZHAW organizes social activities and many opportunities to meet other students.



ESN Erasmus Student Network

The Erasmus Student Network is a European student organization which facilitates international exchanges. The aim of ESN Switzerland is to make your stay a memorable experience. ESN activities, which take place all year round, give you an excellent opportunity to meet local and other incoming students, while getting to know new places and experiencing Swiss culture.

ESN buddy programme

In close cooperation with the IRO, the ESN offers every exchange student a 'buddy' who introduces them to the ZHAW, assists with practical matters, and is a supportive companion. Your buddy also provides a great opportunity to connect with local students.

ZHAW app

The ZHAW LSFM app answers your questions about the study programmes and the Wädenswil campus with menu plans, timetables, contacts, orientation, campus life, social media, libraries, student networks, news, events, and more (German only).

Public transport

SBB mobile app

With the Swiss Federal Railways SBB mobile app (free) you can look up timetables and connections. You can also buy tickets on your smartphone to avoid queuing at ticket counters and machines. There's no need to print your ticket as it's stored on your phone.

Full details and an instruction video can be found at: www.sbb.ch/en/travelcards-and-tickets/

SBB SwissPass - your key to mobility

The SBB SwissPass can be used as an annual season ticket, travel card or half-fare travel card. It also provides access to partner services such as 'Mobility' car-sharing, 'PubliBike' and 'SwissMobile', and to skiing areas.

Half-fare travel card

With the half-fare travel card you travel half-price on all SBB routes and most other railways as well as on boats, buses and trams (please check the areas of validity). Furthermore, you also benefit from attractive additional services and discounts. If you are under 25, you can also purchase the popular Track 7 evening travel option with your half-fare travel card.

Wädenswil and area

An ideal location

Wädenswil is a delightful small town with 21,500 inhabitants. Its advantageous location on the left bank of the Lake of Zurich and its proximity to leisure areas of national importance make Wädenswil an attractive place to live and study. It has a lively centre and good shopping facilities.

Culture

Although Zurich is only a short distance away, Wädenswil has its own identity with a broad range of activities and cultural events. The Theater Ticino is a cultural institution of national importance, and a leader in terms of innovation and artistic quality. The Schloss Cinéma, the last remaining cinema on the left shore of the Lake of Zurich, shows the latest films. The Chilbi (annual fun fair at the end of August) and the Carnival (in February) are popular fixtures. Last but not least, our students appreciate the lively clubs and bars.

Sports

Sports fans will enjoy the indoor swimming pool, the vita parcours (fitness circuit), outdoor swimming in the Lake of Zurich, and Wädenswil's

tennis courts. An attractive range of leisure courses are offered at the Untermosen Centre. The Au peninsula on the Lake of Zurich is well worth a visit, as is the Wädenswiler Berg – unspoilt countryside which is perfect for hiking and biking or just a gentle stroll.

Education and research

Wädenswil's location has attracted some prominent institutions. For example, Agroscope (the federal research station in Wädenswil) is engaged in research, development and consultancy in the area of fruit and vegetable cultivation, and the Zurich International School (ZIS) offers a comprehensive education programme for pupils aged 3 to 18 in the greater Zurich area.

For more details of what Wädenswil has to offer, go to www.waedenswil.ch, refer to the Calendar of Events, or ask your buddy.

Municipal council

Incoming students staying in Switzerland for more than 90 days have to register at the Municipal Administration Office (Gemeindeverwaltung), which is located at Florhofstrasse 6,



8820 Wädenswil. www.waedenswil.ch

Opening hours

Monday 8 – 12 / 14 – 18

Tuesday – Friday 8 – 12 / 14 – 16.30

Post office

The Wädenswil post office is located at Reblaubenweg 4a.

Opening hours

Monday – Friday 9 – 18

Saturday 9 – 13

Banks

The following banks have branches in Wädenswil:

Credit Suisse, Friedbergstrasse 9

Migros Bank, Oberdorfstrasse 22

PostFinance, Reblaubenweg 4a

Sparcassa 1816, Zugerstrasse 18

UBS AG, Zugerstrasse 11

Zürcher Kantonalbank, Zugerstrasse 12

Shops

A range of supermarkets can be found in the centre of Wädenswil (Zugerstrasse and

Oberdorfstrasse). Migros (MMM) and Coop are two of the biggest chains in Switzerland, followed by Denner, Aldi, and Lidl. Migros and Coop sell a wide variety of goods; from food and household articles to all kinds of electrical and electronic equipment.

Opening hours

Monday – Saturday 8 – 20

Closed on Sundays!

Sports Club Wädenswil

Wädenswil has a large number of sports and activity clubs, including a carnival music group, a football club and a music association.

Students have the opportunity to join one or more of these clubs in Wädenswil. All the necessary information can be found at www.waedenswil.ch

Bike rental: Wädi Rollt

Wädi rolls! This non-profit organization offers free bike rental. You will need to leave your ID card and a deposit of CHF 20, both of which you get back when you return the bike after use.

Location: Seestrasse 157a, 8820 Wädenswil

Opening hours

Monday – Friday 6.30 – 22

Saturday – Sunday 8 – 20

You'll find Wädi Rollt next to the bike parking spaces at the train station in Wädenswil.

Studäntä Treff Wädenswil

The 'Studäntä Treff' is a bar in the Sust Youth Centre in Wädenswil. It is run by the VSZHAW and has billiards, table football, darts, poker and much more. It is a popular haunt for ZHAW students from all fields of study, and a good place to meet up with them as well as make new friends.

Opening hours: Thursday 17 – 24

Address: Seestrasse 90, Wädenswil (1st floor).

'Fyrabig' flyer

The 'Fyrabig' flyer gives an overview of all the leisure opportunities organized by the ZHAW and partner institutions. The flyer is only published in German, so if something catches your eye, don't hesitate to ask the IRO or your fellow students for help with translation. The courses are offered free of charge.

Cost of living

The cost of an academic year depends on a number of factors. Based on the experiences of previous incoming exchange students, the following figures may be used as a guideline:

During each semester	Expenses (CHF) per month
Accommodation & utilities	600
Food	350
Public transport	50
Leisure activities	150
Total	1150
Rent deposit (single payment/refunded)	1000
Health insurance (only if no confirmation of coverage in home country is provided)	80 – 100

Checklist

Application preparation

- ✓ Discuss your eligibility for an exchange with the international coordinator at your home university.
- ✓ Make sure you have the language ability to study successfully in English or German.
- ✓ After nomination by your home institution, fill in and return the completed and signed application form to the ZHAW IRO.
- ✓ A 'Letter of Acceptance' will be sent to you once your application has been approved.

Prior to departure

- ✓ Clarify visa requirements at the Swiss Embassy in your home country. Make sure you allow enough time for your student visa application to be processed (at least 3 months) prior to departure.
- ✓ Check health insurance requirements with the ZHAW IRO; see also page 16.
- ✓ Find and apply for accommodation.

After arrival

- ✓ Register at the Residents' Registration Office (Einwohneramt) at the Municipal Administration Office of the place where you are living.
- ✓ Finalize your course schedule, adapt your Learning Agreement, sign it and hand it in to the ZHAW IRO.
- ✓ Open a bank or postal account (recommended).

Before leaving

- ✓ Deregister at the Municipal Administration Office.
- ✓ Close your bank account in Switzerland.
- ✓ Finalize housing issues and return the key.

Emergencies

Emergency numbers	<ul style="list-style-type: none"> – ZHAW emergency number +41 58 934 7070 – Police (0) 117 – Fire Department (0) 118 – Paramedics (0) 144 – Poisoning (0) 145 – REGA (Swiss Air Rescue) (0) 1414 <p>Further information: www.zhaw.ch/safety</p>
In case of an emergency	<ul style="list-style-type: none"> – Don't put your own life in danger. – Keep calm. – Raise the alarm. – Help others.
Medical Centre Fuhr	<p>Fuhrstrasse 15, 8820 Wädenswil Phone 044 780 17 27</p> <p>open 6 days a week www.praxisfuhr.ch</p>
Wädenswil pharmacy: Amavita	<p>Bahnhofstrasse 5, 8820 Wädenswil (near Wädenswil train station) Phone 058 851 3306</p> <p>Monday – Friday 7.30 – 18.30 Saturday 7.30 – 16 Sunday 10 – 12</p>
Emergency services	<p>Phone 044 360 44 44 (doctors) Phone 0840 401 401 (dentist)</p>
Hospital: Seespital Horgen	<p>Asylstrasse 19, 8810 Horgen Phone 044 728 11 11</p>

The Pocket Guide, which will be given to you by the IRO at the Welcome Morning, is a small information booklet which contains the most important rules of conduct for emergencies such as fire, accident or evacuation as well as the main emergency numbers.



Useful links

Municipal Administration Office, Wädenswil	www.waedenswil.ch
SBB day ticket	www.waedenswil.ch (go to Tageskarten Gemeinde)
Homepage of the City of Zurich	www.stadt-zuerich.ch
Swiss Railway: timetable, travel card & tickets	www.sbb.ch
Boat trips and travel on the Lake of Zurich: timetable, prices, events	www.zsg.ch
City of Zurich Tourism accommodation, eating out, tours, events, ZurichCARD (travel and discounts on shopping, restaurants, museums etc.)	www.zuerich.com www.zuerichcard.com
Going out	www.usgang.ch
Maps of Swiss cities	www.ortsplan.ch
Attractions, hiking (maps) and much more All kinds of information about living in Switzerland Swiss news in various languages	www.myswitzerland.ch www.ch.ch www.swissinfo.ch
ZHAW Student Association (VSZHAW)	www.vszhaw.ch
Directories/Services	www.telsearch.ch www.local.ch/en
Google Maps	www.google.ch/maps

Mini-dictionary

English	German	Swiss German
Hi (informal)	Hallo	Hoi
Hello (formal)	Guten Tag	Grüezi
Hi everybody (informal)	Hallo zusammen	Hoi zämä
How are you?	Wie geht es dir?	Wiä gads? Wiä häsch es?
Thanks	Danke	Dankä
You're welcome	Bitte, gern geschehen	Bitte, gärn gscheh
Sorry	Entschuldigung	Entschuldigung
What's your name?	Wie heisst du?	Wiä heissisch?
Where do you come from?	Woher kommst du?	Woher chunsch?
Yes, please	Ja, gerne	Ja gern
Bye, see you soon	Tschüss, bis bald	Tschüss bis bald
Have a nice day!	Einen schönen Tag!	Än Schöne!
All the best!	Alles Gute!	Machs guet!
Do you speak German? (formal)	Sprechen Sie Deutsch?	Redet Sie düütsch?
Where is the pharmacy?	Wo finde ich die Apotheke?	Wo isch d'Apothek?
headache	Kopfschmerzen	Chopfweh
bike	Fahrrad	Velo
toilets	Toiletten	WC
windows	Fenster	Fänster
phone	Telefon	Telefon
cell phone	Handy	Handy
to call	anrufen	alüüte
to eat	essen	ässä
to drink	trinken	trinkä

Welcome to the ZHAW
The IRO Team is looking forward to
welcoming you to the ZHAW in
Wädenswil and wishes you an exciting
stay with many unforgettable experiences.

Contact details

ZHAW University of Applied Sciences
Life Sciences and Facility Management
International Relations Office
Grüntalstrasse 14
P.O. Box
8820 Wädenswil / Switzerland

Tel. +41 58 934 50 00
Fax +41 58 934 50 01
International.lsfm@zhaw.ch

www.zhaw.ch/lsfm

Pay us a visit!

